



THEPAPER**PAW**

RETURNS

I gladly accept returns of damaged goods for **cards, gifts and prints.**

Contact me **hello@thepaperpaw.com** within: 14 days of delivery with a photograph of the damage.
Send items back within: 30 days of delivery.

Conditions of return

Buyers are responsible for return postage costs. If the item is not returned in its original condition, the buyer is responsible for any loss in value.

Pet Portraits

I don't accept cancellations or returns after the initial deposit has been taken. But please contact me if you have any problems with your order.

Pet Portraits cannot be returned or exchanged after the initial deposit has been accepted.

Because of the nature of these items, custom or personalised orders, unless they arrive damaged or defective, cannot be returned, refunded or exchanged.